# For CPJE Exams Taken On or After April 1, 2006



# **California State Board of Pharmacy**

## **Detailed Content Outline**

# 1. Provide Medication to Patients

25 Items

## A. Organize and Evaluate Information

- 1. Interpret prescription/medication order
- 2. Obtain information from the patient/patient's representative for patient profile (diagnosis or desired therapeutic outcome, allergies, adverse reactions, medical history, etc.)
- 3. Obtain information from prescriber and/or health care professionals for patient profile (diagnosis or desired therapeutic outcome, allergies, adverse reactions, medical history, etc.)
- 4. Assess prescription/medication order for completeness, correctness, authenticity, and legality
- 5. Assess prescription/medication order for appropriateness (e.g., drug selection, dosage, drug interactions, dosage form, delivery system)
- 6. Evaluate the medical record/patient profile for any or all of the following: disease states, clinical condition, medication use, allergies, adverse reactions, disabilities, medical/surgical therapies, laboratory findings, physical assessments and/or diagnostic tests
- 7. Evaluate the pharmaceutical information needs of the patient/patient's representative

#### **B.** Dispense Medications

- 1. Enter prescription information into patient profile
- 2. Prepare IV admixtures
- 3. Document preparation of medication in various dosage forms (e.g., compounded, unit dose)
- 4. Document preparation of controlled substances for dispensing
- 5. Verify label(s) for prescription container(s)
- 6. Select auxiliary label(s) for container(s)
- 7. Perform the final check of the medication prior to dispensing

#### 2. Monitor and Manage Patient Outcomes

25 Items

#### A. Determine a Course of Action and Manage Patient Outcomes

- 1. Determine desired therapeutic outcomes
- 2. Develop a therapeutic regimen for prescription medications (e.g., recommend alteration of prescribed drug regimen; select drug if necessary)
- 3. Determine the need for a referral
- 4. Communicate the therapeutic plan to the patient/patient's representative, the prescriber and other health care professionals
- 5. Recommend/order necessary monitoring and screening procedures (e.g., blood pressure, glucose levels, drug levels)
- 6. Communicate results of monitoring to patient/patient's representative, prescriber and/or other health care professionals
- 7. Manage drug therapy according to protocols

#### B. Educate Patients and Health Care Professionals

- 1. Assess the patient's understanding of the disease and treatment
- 2. Counsel patient/patient's representative regarding prescription medication

- therapy and devices
- 3. Counsel patient/patient's representative regarding nonprescription medication (OTC)
- 4. Counsel patient/patient's representative regarding herbal/complementary therapies
- 5. Counsel patient/patient's representative regarding non-drug therapy
- 6. Counsel patient/patient's representative regarding self-monitoring of therapy (e.g., devices, symptoms)
- 7. Verify the patient's/patient representative's understanding of the information presented
- 8. Educate health care professionals (e.g., physicians, nurses, medical residents/fellows, other health care providers/students, precepting intern pharmacists)

#### 3. Manage Operations

25 Items

# A. Procure Pharmaceuticals, Devices and Supplies and Control Inventory

- 1. Place orders for pharmaceuticals, durable medical equipment, devices and supplies, including expediting of emergency orders
- 2. Maintain a record-keeping system of items purchased/received/returned in compliance with legal requirements
- 3. Maintain a record of controlled substances ordered, received, stored and removed from inventory
- 4. Store pharmaceuticals, durable medical equipment, devices and supplies under proper storage conditions
- 5. Dispose of expired or recalled pharmaceuticals, durable medical equipment, devices, supplies and document actions taken
- 6. Communicate changes in product availability (e.g., formulary changes, recalls, shortages) to pharmacy staff, patient/patient's representative, physicians and other health care professionals
- 7. Maintain policies and procedures to prevent theft and/or drug diversion

#### **B.** Perform Quality Assurance/Improvement

- 1. Assess pharmacist and/or pharmacy technician competence
- 2. Ensure the accuracy of medication administration
- 3. Implement a system for medication error prevention, assessment, and reporting (e.g., root cause analysis, National Patient Safety Goals)
- 4. Implement a system by which adverse drug reactions are documented, analyzed, evaluated and reported

# C. Manage Operations, Human Resources and Information Systems

- 1. Monitor the practice site and/or service area for compliance with federal, state and local laws, regulations and professional standards
- 2. Supervise the work of pharmacy staff
- 3. Ensure the availability, control, and confidentiality of patient and prescription information (e.g., patient profiles, medication administration records)

#### D. Manage Medication Use System

- 1. Maintain a formulary system
- 2. Apply therapeutic interchange
- 3. Conduct medication use evaluations

TOTAL 90 questions including 15 unscored pretest items